



**VOLUNTEER SERVICES COUNCIL**

12 – 1:30 p.m.

TMC Executive Offices

HIGHLIGHTS

Council Members Present:

Nancy Villareal, St. Luke's Health  
Marion Schoeffield, UT Health  
Estelle Luckenbach, San Jose Clinic  
Courtney Hoyt, Harris Health  
Jessica Segal, Harris Health  
Cynthia Nordt, Houston Hospice  
Helen Villasenor, Shriner's  
Jason Hinestroza, Shriner's  
Carol Arvie- Gooden, UTMB Health  
Nicole Holub, MD Anderson  
Kathy Scalf, Memorial Hermann  
Valerie Navarro, Texas Children's  
Frankie Duenes, Gulf Coast Regional Blood Center  
Gabrielle Montoya, Houston Methodist  
Cheronda Rutherford, Houston Methodist  
Jerry Evans, University of Houston  
Bianca de Leon, Harris Health  
Kimberly Brown, Harris Health  
Irma Almaguer, Memorial Hermann  
Mayra Cantu, Memorial Hermann  
Tanya Lucky, Michael E. DeBakey Veterans Affairs Medical Center Houston  
Shelita Magee, Michael E. DeBakey Veterans Affairs Medical Center Houston  
Patricia Egerman, St. Dominic Village

TMC Members Present:

Carter Fitts, Marketing Associate

**I. Welcome & Introductions** –Courtney Hoyt, Harris Health System

- Courtney is the new co-chair of the council! Courtney currently serves as the Manager of Volunteer Resources at Ben Taub Hospital.

**II. Salute to Volunteers Event Planning!** –

- Date: May 2018
- Committees:
  - Front Desk/Check In
  - Tables/Runners
  - Powerpoint
  - Awards
  - Speaker
  - MC- Jerry Evans

**III. Council Discussions – Topics to cover this year**

- Effective interview process
- Screening Process
- Retention and appreciation
- Recruitment Processes
- Teen volunteers- jobs to give them

**IV. Updates & Action Items**

- Start brainstorming who you would like to nominate for your institution's volunteer of the year!

# TMC



# TEXAS MEDICAL CENTER

**Next Meeting:**

Q2: April 2018, exact date TBD

12 -1 :30 p.m.

TMC Board Room

6550 Bertner Ave., Floor 6

Houston, TX 77030