

TMC

TEXAS MEDICAL CENTER

PHARMACY EXECUTIVES COUNCIL

October 26, 2016

8:30 – 10 a.m.

TMC Executive Offices

Council Members Present:

Frank Caldwell, Memorial Hermann
Lourdes Cueller, Memorial Hermann
Lamar Pritchard, University of Houston
Joyce Tipton, Memorial Hermann
Jeff Wagner, Texas Children's
Daniel Metzen, Houston Methodist
Jim Maddock, Memorial Houston
Cheryl Douglas, DeBakey VA
Alex Varkey, Houston Methodist

Guest Speakers Present:

Gurbinder Jassar, Memorial Hermann
Anne Nguyen, MD Anderson

TMC Members Present:

Tim Garson, Director of Health Policy
Tatum Boatwright, Marketing Associate

HIGHLIGHTS

- I. Welcome & Introductions – Daniel Metzen, Houston Methodist Hospital & Lourdes Cuellar, Memorial Hermann
 - The meeting commenced shortly after noon. All members went around the room and introduced themselves.

- II. Guest Speaker: AJHP Publication: Healthcare Metrics: Where do pharmacists add value? – Anne Nguyen, MD Anderson & Gurbinder Jassar, Memorial Hermmann
 - Gurbinder and Anne shared their findings on healthcare metrics and where do pharmacists add value. The two recently wrote an article on this topic and found it published in the AM J Health- System Pharm Journal. During their presentation they outlined the key points in the articles and simulated discussion to get council members feedback on pharmacy services at their institutions. Through their findings, they were able to determine that pharmacists have an opportunity to demonstrate value through their treatment in health care.
 - Health care values can be defined in terms of health outcomes achieved per dollars spent. Values can be measured through different perspectives that include: Consumer/patient, health-systems, payer, quality organization. When broken up, the value perspectives can included items such as:
 - **Payer** - CMS, ACO Measures, Medicare Star ratings
 - **Health System** – SAIL, Magnet Recognition Program, Truven Health Analytics, ASHP
 - **Quality Organization** – AHRQ, JC, NCQA, NQF, PQA
 - **Payer & Quality Organization** – ORYX
 - **Consumer/Patient** – U.S. News & World Report
 - **Payer, Consumer/Patient, Health System** – HCAHPS
 - Hospital are able to use the value perspectives to capture patients and retain their number of employees. It is a challenge to measure the overall value of these items in a monetary way so pharmacists need to look at the value from patient perspectives and the provider. This area is focused on avoiding costs with serious infections and proper patient treatment to maintain their income. By finding this out, they can present the value to the public with these numbers.
 - The two concluded the presentation with four recommendations to the council. These include:
 - Pharmacy organizations collaborate to endorse most important metrics.

- Align pharmacy metrics with outcomes that are measurable and produce better outcomes.
- Pharmacists will need to define more specially not only what impact they can have but who is being measured with value metrics.
- Pharmacy profession can improve outcomes by dedicating greater resources to populations health management.
- Overall, the council benefited from the discussion provided. As every institution is doing what they think is best, if members started to collaborate and establish measures they want to push forward with value might be easily to measure. The speakers left the council with a copy of the article and slides for references.

III. Update: State of the Union on the College of Pharmacy – Dean Lamar Pritchard, University of Houston & Dean Ed Stemley, Texas Southern University

- The council has the Deans of the pharmacy schools provide any updates at the quarterly meetings. Dean Pritchard with the University of Houston informed the council on the strategic plan for 2020. This plan is concentrated around improving strategic initiatives and focusing the program on quality. The university created nine strategic imperatives that will focus on generating revenue, develop and enhance the colleges activity and collaborate across multiple institutions to promote growth and raise awareness.
- The University of Houston is in the process of launching the drug discovery center. This building will become a state of the art pharmacy building and encourage the innovation of pharmacy education. The building will allow the university to develop into a tier one campus, being the largest academic building on the U oh H campus. This building will allow the ability to share with other health programs, give research and classroom space and will double the amount of usable space. The school will be keeping the TMC facility and will repurpose this into clinics that will generate revenue for the school.
- Additional updates from Dean Pritchard included:
 - The teaching of Interprofessional education (IPE) throughout the university and how it is important to learn how to work together. By incorporating this into the education will allow students to feel comfortable and be familiar to talk to one another. Ideally, incorporating IPE will Improve patient safety in our institutions.
 - LACE Initiative – This is a collaborative program with Baylor College of Medicine that takes initiatives out into the community. The students make home visits to learn more about patient care and look at additional treatments based on their living situations.
 - The University of Houston White Coat Ceremony is each year for the new class of pharmacy students. This year, they received around 1,300

applications and welcomed 128 students into the 2016 class. This class also scored a high average of 86 on the PCAT.

- HOMES Clinic is another opportunity the University of Houston and the Baylor College of Medicine work towards improving the health of our community. HOMES clinics are held on weekends and provide service for Houston's homeless. The students take turns running the clinics and being able to learn the appropriate call for care in leadership roles.
- HOPE Clinic is an Asian American patient base in west and southwest Houston. These clinics focus around the Asian culture for patient treatment and even bring food from their culture.

IV. Updates & Events:

- JA Inspire – Katelyn Orenchuk, TMC
 - Junior Achievements Inspire Event 2016 on December 7 & 8 at the George R. Brown Convention center. JA Inspire is a job awareness fair for 8th graders in Houston and surrounding area school districts. The program is designed to promote job skills training and career awareness for local students to prepare them to select high school elective classes in the endorsement area of their choice: STEM, Arts & Humanities, Business or Public Services.
 - We would like to invite you to work with the TMC on helping to familiarize students with careers in the healthcare industry. If you are interested in participating or learning more about the requirements for these days, please contact Katelyn Orenchuk (korenchuk@tmc.edu) or Tatum Boatwright (tboatwright@tmc.edu).

ACTION ITEMS:

- **Council Members:** Please send additional agenda items to Tatum Boatwright (tboatwright@tmc.edu) we would like to gather ideas to discuss in the next year!
- **Council Members:** If you are interested in learning more about the JA Inspire event, please contact Katelyn Orenchuk (korenchuk@tmc.edu) or Tatum Boatwright (tboatwright@tmc.edu) for more information.
- **Ed Stemley:** Please send Tatum Boatwright your Deans update on TSU. We will have you present at our next council meeting!